



Residents rate Frank Foster House care home one of Top 20 care homes in East of England

Frank Foster House care home, has been chosen by residents and their families as one of the Top 20 care homes in East of England.

The top 20 received an award from the leading reviews guide to care homes, carehome.co.uk.

The award is based on reviews of the care home written by their residents, plus their friends and relatives.

Davina Ludlow, Director of carehome.co.uk, said:

“We feel the best people to rate a care home are the residents and their families and friends. Their reviews reveal that many care homes are warm and happy places to live, where staff go that extra mile to ensure residents have a good quality of life and feel cared for.”

*“**Frank Foster House** proved that they provide a high standard of care and we’d like to congratulate them on being a Top 20 care home in East of England! It’s a wonderful achievement to be recognised for being a highly recommended home by the very people you care for.”*

“Finding the right care home can be so hard. We hope that our awards will help to make people’s care home search that little bit easier.”

carehome.co.uk is a review website that lists all registered UK care homes, which helps people search for the right care home.

The carehome.co.uk Top 20 Care Home Awards 2017 are based on over 45,000 reviews received from residents and their family and friends between July 2015 and 31 March 2017.

The Review Score, as of 31 March 2017, was calculated using a combination of the number of reviews, the average of each of the ratings and the size of the care home. Care homes were excluded from the awards if they were not compliant with their regulatory authority at the time of the announcement of the Awards.

The homes were rated on: Overall Standard; Facilities; Care / Support; Cleanliness, Treated with Dignity; Food & Drink; Staff; Activities; Management; Safety / Security; Rooms and Value for Money.