Runwood Homes Visiting Guidance

We are delighted to welcome family and friends as we learn to live with Covid-19 in a more relaxed way, whilst also trying to keep your loved ones as safe as possible from infection, including Covid-19.

Please give us your continued support with the following measures:

* Please do not visit the care home if you have tested positive for Covid-19 or have symptoms or are self-isolating, or are unwell in any way. Please do not visit for at least 5 days after you feel completely better
* Please organise your visit in advance with the home so that the home can manage the number of people visiting at any one time
* Please wear a face mask on arrival and throughout the visit
* Please sign the visitor’s book. We do not need you to fill in a Visitor Screening Tool but this is important for fire safety reasons
* You do not need to provide a negative LFD test prior to visiting, unless you are providing personal care. In this instance, you will need to have a negative test performed at the home and wear PPE. Although having a negative LFD test prior to the visit is not required, we respectfully ask that you continue to test before visiting to avoid bringing Covid-19 into your loved one’s home. Many people are unaware that they have Covid-19 but Covid-19 continues to pose a threat to your loved ones health and welfare
* Please wash your hands on arrival at the care home and regularly during your visit
* You may visit your loved ones in communal areas and participate in activities, please always recognise the importance of wearing a face mask and regularly washing your hands
* In the event of an outbreak within the home, each resident may continue to have one visitor

We regularly keep our guidance under review, taking account of new guidance or when we are made aware of risks in any specific geographical area. Our Home Managers and regional teams work closely with a range of stakeholders, continually assessing risks to our Residents, your loved ones. We reserve the right to change, cancel or suspend visiting at short notice if required or advised to do so. At all times, we ask that our control measures are respected for the benefit of all loved ones, other families and our staff.