

To Hayley,

14/12/17

I would like to thank you and all the staff who were on duty for the residents/Relatives Christmas meal on 13th December 2017. This is the first one I have been to.

Although my mother in law did not come out of her room, the service we received was excellent all that afternoon in Lavender Unit. I did come out on a couple of occasions from my mother in law's bedroom to the main foyer and the atmosphere was great and again that is down to you and your staff making it great.

My mother in law did enjoy her meal (compliments to the chef too!), she also smiled when Father Christmas walked in & her photo taken with presents.

Hayley - your staff are a credit to Orchard Blythe.

You have excellent staff who deserve to be congratulated and recognised hence why I am sending this card.

P.S. Doris did eventually come out of her room.

Please also thank Lisa for organising the day.

Well done to all who also made me feel warm & welcomed.

Thank you

Marian Tinley (Daughter in law)