

Dear MRS King

RE: AGNES MARSHALL COOK : NAN 11.10.1918 + 26.08.2018

Following mums passing, I wanted to take the opportunity to write to you on a personal note.

I wish to thank you on behalf of PETER, myself and our entire family, for the LOVE, CARE and SUPPORT you gave to mum over the two years that she was a resident of REDBOND LODGE

You and your wonderful team were exceptional in the way you made her feel at HOME and not in an INSTITUTION.

I know she had an eye for the boys even at the age of 99, but your lovely ladies were caring to an extremely high standard, simply fantastic.

You should be exceptionally proud of every one.

Some care homes have experienced a bad press lately, however we would not hesitate in recommending REDBOND LODGE as a home that goes above and beyond the call of duty.

You should be renamed. REDBOND QUALITY CARE HOME.

You made the last two years of mums life some of the happiest she had known.

It was a big step for her to move from her flat in CNGAR, she never regretted it.

She LOVED you all.

Please pass on our heartfelt thanks to everyone who was involved with her care, it was considerable and demonstrated their LOVE. SUPPORT.

REDBOND was truly her home

I will leave you with her own words.

THERE IS NOTHING BETTER IN THIS WORLD AS LOVE
you gave it to her in bucket loads.

Thank you, my very best wishes to you all.

Yours sincerely



ALAN. G. COOK.