Hopes for 2020

After a great year, we are looking towards how we can make 2020 the best to date! 2019, has been filled with amazing memories, new Staff and new Residents and their loved ones.

In 2019, we upheld our ‘Good’ quality rating, and ‘Outstanding’ for Care! We held brilliant events like our Summer BBQ where you helped raised an amazing amount to go towards our Residents, and more recently our Christmas Fair! For the first time ever, we took our Residents out to the Wickford Remembrance Sunday Service, but also kept our long standing traditions like inviting Hilltop Primary School to sing Carols for our residents.

In 2020 we hope to uphold this level of care and service. We have big plans for what we can achieve over this next year. While the plans for our next Summer BBQ and Christmas Fair are already underway, our fantastic Wellbeing Team has also planned out a year’s worth of trips! As well as entertainment days with your favourites like Julie Jive, who we know our Residents always love to see! We have also booked in new additions such as monthly visits from the Wickford and Runwell Church Services!

The Wellbeing team has been so dedicated to enriching the overall culture of the home here, they have even bought in and helped make the sweet trolley! They love to plan for all occasions, and 52 weeks of the year they provided a jam-packed activities planner with themed events such as with Halloween Week! If you have an idea for an event or would like to get involved, the Wellbeing Team are the people who can help!

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Up Coming Events

Events!

Monday 6th January — Coffee Morning
Thursday 9th January — Wickford & Runwell Team Ministry Service
Monday 3rd February — Coffee Morning
Thursday 13th February — Wickford & Runwell Team Ministry Service
Monday 2nd March — Coffee Morning
Thursday 12th March — Wickford & Runwell Team Ministry Service

Trips!

Thursday 2nd January — Quart Pot Pub Lunch
Thursday 6th February — Toby Carvery Meal
Thursday 5th March — Chinese & Bowling

Entertainment days!

13th January — Cliff Jones
13th February — Frankie Dean
9th March — Wayne Yewman
Resident Birthdays Coming Up

Maureen S. on the 5th January!
Jack B. on the 10th January!
Sylvia K. on the 10th January!
Mary M. on the 11th January!
Joan S. on the 16th January!
Gillian N. on the 17th January!
June W. on the 17th January!
Wendy T. on the 3rd February!
Keith B. on the 5th February!
Magdalena B. on the 14th February!
Nicolas P. on the 14th February!
Margaret C. on the 20th February!
Albert B. on the 20th February!
Francis J. on the 21st February!
Patricia W. on the 23rd February!
Leslie B. on the 24th February!
Jean R. on the 27th February!
Violet B. on the 4th March!
Rose G. on the 7th March!
Audrey P. on the 8th March!
Stella N. on the 8th March!
Phyllis H. on the 12th March!
Doris B. on the 15th March!
Jack H. on the 18th March!
Rose T. on the 18th March!
Margaret H. on the 24th March!
Margaret R. on the 28th March!

Prosper Champions

Our staff excel in their efforts to become the best care staff possible. Recently around the home, you may have noticed posters for our “Prosper Champions”. Prosper is a training scheme by Essex County Council, and stands for “Promoting Safer Provision of Care for Elderly Residents”. Our staff have been trained on things such as how to reduce risks such as falls, and how to manage hydration, nutrition and infections. Our Prosper Champions, in order below, include Beata, Patricia, Mary Anne, Lilyanne, Leigh, Carmen and Lijo!

We also have other criteria for Champions, for those who have gone above and beyond and had extra training on a special subject. These include the St. Luke’s Hospice “End of Life Champion”, “Life Vac Champion” for choking and associated risks, “Infection Control & COSHH Champions”, and many more. If you need help on a specific topic, please speak to our staff who can point you in the right direction!
On 10th November 2019, we took some of our residents out to see the Wickford British Legion’s Service of Remembrance. In a small town such as Wickford, it is truly commendable to see how much of the public shows out to remember those lost nationally and from the community. Enabled by our Staff and Relatives of our Residents, we were able to take Residents to show their appreciation.

Our Residents, such as Jean, endeavour to do their part. Jean orchestrated the Poppy Appeal Collection which could be found in our reception, for weeks prior to Remembrance Sunday. On the day, many of our Residents showed out to take part in the ceremony. Despite the early November chill, they wrapped up well and showed their respect. This was the first time that the Residents had been taken to the service and they were very thankful to the Staff and Relatives for organising it.

The service was opened with the listing of those fallen and included a speech by the Canon. Looking around the service, one could see hundreds of people from Wickford, including children from the Beavers and Scouts, up to the ages of some of our residents, all enjoying singing the Hymns.

As the bagpipes were played to close the ceremony, and the cadets and soldiers marched out, our residents got the chance to interact with those who had hosted. Leslie was very happy to be speaking to one of the senior soldiers, while Valerie took a moment with the Canon.

After the service, when all of the Residents had retired back into the warmth of the home, there was one last thing to make the day extra special. Jean’s daughter, Jill, had baked Poppy Cupcakes, and our Residents sat down in reception with a cup of tea, and a cupcake and spoke of how they enjoyed the service.

The day was a success, and a lovely memory for our Residents. We would like to thank all who helped.
Silvana Court’s Christmas Fair this year was truly the best one to date. The participation from everyone was truly appreciated! We had so much help from so many Relatives and Residents, that the day was a great success.

The afternoon kicked off with lots of different stalls hosted by many Relatives and Residents, while our advertising also really worked as we had far more people turn up than what we could have ever imagined! Half an hour into the event, we had the special honour of hosting the Reverend and ladies from St. Mary’s Church in Wickford, who performed hymns for our guests.

One of the most commendable hosts of the stalls was Jean. Her granddaughters and their friends also turned up to help host! We had lots of games for people to play this year! One of the games was hosted by Billie! Her contribution to the home is always so appreciated! This year she hosted the “How Many Sweets in the Jar Game” which two young girls won and surely stuffed their faces with later!

Each of our Residents touches our hearts in different ways, Lily and Mary, who’s daughters hosted some of our stalls this year, were very much loved within the home. While Lily’s daughters hosted the refreshments stall, Mary’s daughters hosted a stall each. This included the pick the bottle game, which half of you couldn’t stop playing in the hopes to win a bottle of wine (not a bottle of squash) and the knitted pieces stall which everyone appreciated having again.

We also love it when the Relatives of new Residents are keen to get involved! Maria’s granddaughters hosted a stall selling homemade gifts. Their Christmas Tree decorations were almost all sold out by the end of the afternoon!

Lastly, we would like to thank our extra special guest, Santa Clause. His long ride from the North Pole was so appreciated by the children who joined us, and I know that some of our ladies really enjoyed his company too!

Incredibly, we raised an astonishing £612.70 for the home and our Residents! This money will be going towards something nice for the Residents and entertainment in the upcoming year! Again from the bottom of our hearts, from all of us at Silvana Court, Thank you!
There are always things going on at Silvanna Court! At the top of this page you can see our Residents enjoying a trip out bowling, then in the middle are our Spooktacular Halloween Pumpkins, and an autumnal walk in the park. Lastly, we have our Residents baking cookies.
At the top we can see pictures from Guy Fawkes Night as we put on a display of fireworks for our Residents. Then there is some fantastic entertainment by Mark Ponsford. Lastly, Christmas comes into full swing as we decorate the home and put on Christmas themed activities for our Residents!
We love Christmas here at Silvanna Court! At the top you will find pictures from our Alzheimer’s Elf Coffee Morning. Then we had our fantastic trip to Summer Hill Nursey, and on the opposite page there are pictures of our delicious Christmas Dinner out!
Dignity Star of the Month

Each month, all of our homes focus on one key aspect of what dignity means and aims to find new ways to promote dignity for all residents. At the beginning of the month, each home chooses one member of staff who has gone above and beyond to really make that theme make a difference to residents.

At Runwood Homes we take the dignity of our residents very seriously, understanding how important it is that everyone deserves to be treated with individuality, respect, and consideration, that’s why our company philosophy is ‘Dignity for Everyone, Everyday’. The Dignity Services Team ensures that staff, relatives and residents are all supported and educated about the affects of dementia.

Silvanna Court’s Dignity Stars from April to June, for their excellent care of our residents, are:

October: Victoria Ressel

November: Ray Munroe

December: Jean C
Hopes for 2020
Since becoming Manager, Niva has made great improvements to the home, and for 2020 she has even more plans! She has dedicated time to listen to your concerns and ideas for improvement, and even operates surgery times!

With the addition of Chris as Deputy Manager, the home is in the most capable hands to enter into the new decade!

We have exciting plans for 2020, including hopes to create a more dementia-friendly environment. We recently implemented baby therapy which our Residents have found greatly beneficial, and this is the kind of direction we plan on taking the home in. We also know that our Residents love to be pampered, and while the hairdressers come in weekly, Niva decided that our hairdressing salon needed a revamp, which will commence in early 2020.

In line with the renovations which Niva has already overseen, we will be adding finishing touches to the home and the Resident’s rooms, like new matching curtains and bed throws to give the rooms a more homely feel.

Niva and Chris are always looking for input on how to improve the home, so if you have any ideas, please speak to them.

Our management team would like to wish all of our dedicated Staff, Residents and Relatives a very Happy New Year. As we enter this new decade, we hope to make many more fond memories.

Top Picks to Look Forward to:

★ Quart Pot Pub Lunch
Welcome in 2020 with a scrumptious pub lunch out on the 2nd January!

★ Frankie Dean
We’re kicking off Valentines with some romantic songs by Frankie on the 13th February!

★ Chinese & Bowling
A resident favourite, we are going out for a Chinese and some bowling on the 5th March!

Manager’s Surgery Times:
Niva, the home manager, operates an open door policy for all.
Tuesday 5pm – 6pm
Thursday 11:30am – 12:30am

Lunch Time:
12:30pm – 1:30pm
We have protected meal times for the dignity of our residents. We do ask that if you are visiting a loved one during lunch time, as it is our residents’ main meal, that you do so in the privacy and comfort of their room.